

ANNUAL REPORT

2012-13



ST. LEONARD'S
PLACE

it's how we care

WELCOME TO OUR HOME

A community of love and hope
where dreams are coming true

Message from the Chair

The greatest challenge facing the Board this past year was the search for a new Executive Director as Rick Brown announced that he would be retiring in January 2014, after thirty-eight years with the Agency. The process started in November 2012, with the creation of an E.D. Selection Team who worked over the next twelve months to narrow the field down to three candidates. Having completed the interview process in October the Board approved the hiring of the new Executive Director, Mr Christopher McIntosh, who was welcomed at the December Board meeting.

In order to honour Rick and Joan Brown for their many years of service and commitment to St Leonard's Place, the Father John Bartlett Home, which was rebuilt in 2011 and officially opened this year, was renamed "Richard and Joan Brown Home", RJBH, as approved by the board.

This year saw an increase in serious mental illness (SMI) beds provided for Correctional Services Canada (CSC) and an expansion of our focus in the area of mental health and palliative care. With the inclusion of these beds we completed another of our goals in the strategic plan. Most of the ten goals in our current strategic plan, including revising the organizational structure, succession planning, increasing organizational capacity, marketing/ branding strategies and a Quality Awards Program were met. In addition, we received an international award for our new website development, incorporating our new logo and tag lines.

Our Social Purpose Enterprises (SPEs) expanded their scope in the community with Licence 2 Clean securing a major contract for the cleaning of the new Norton Lake high rise apartment, which provided regular employment for fifteen residents. Licence 2 Cook also secured a 5 year contract with the Salvation Army to provide approximately 750 meals weekly to the Wilkinson Shelter in addition to feeding the 100 SLPP residents and catering ten to fifteen outside events each month. In 2013 we also made a major investment in our commercial kitchen and hired additional staff to continue our student chef training "ACE program", as another 45 students came through the culinary training.

Community partners continued to be very important to us this year and various events were held during the year including the Brampton Rotary Club recognition lunch and plaque presentation; the Region of Peel meetings in our Community seminar rooms; United Way events and the United Way Toronto Star article along with 100% staff participation in the 2013 United Way campaign. Staff and residents also participated in the production of an "in house" newsletter appropriately named "IN SIGHT".

Respectfully submitted,

Ray Scanlan

Ray Scanlan
President



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The housing first model remains a significant component in our evidence based service model.



Message from the Executive Director

Every year in our annual report we review the highlights and successes shared by the Board of Directors, staff, residents and our community. The constant remains the same passion and commitments established by our founding fathers. Men and women from this community, inspired by their faith, accepted the challenges of their neighbours and built a home for men who were seen as outcasts and problematic. Their courage did not waiver in the face of criticism and outrage about a



home in our community for "this type of people." Those of us who followed were privileged to be part of an organization that took risks to build a safer and healthier community. We have experienced a great deal of growth since those founding days, and learned from our strengths and probably most important from the men we serve. If we listen long enough, the men we serve will give us the template for their solutions. Residential care remains a field of choice with so many demands, which at times appear to be unreasonable and unfair; however, the lives of those we serve at St. Leonard's Place Peel have not always been fair.

As we enter another year with the knowledge of our experiences in the past we can be assured the demands and needs of the marginalized community will continue to grow. They will need more than a place to sleep; they will need a place to live. With hope will come the opportunity to dream again.

Our contracts with Correctional Services Canada and the Region of Peel demonstrate the need for housing in our community. We remain committed to the "housing first" principles. Throughout the past year our occupancy has

remained at near capacity. We appreciate the ongoing support from both of our key funders and the opportunities we have enjoyed throughout the year to participate in discussions regarding preferred practices. We will need to continue our dialogue and trust in bringing forward initiatives and vision to support the people we serve.

The 3 Social Purpose Enterprises, License to Clean, License to Cook and the Woodshop for Excellence remain core programs which offer hope, training and employment.

SLPP is also very proud of the partnerships and collaborations established through the SharED membership. Fifteen non-profit agencies in the Region of Peel have agreed to meet on a monthly basis to support one another and organize events in the community. We hired Diane Doherty as our co-ordinator and she has provided proven leadership with a wealth of expertise and experience.

The United Way of Peel Region continue to provide support for several of our programs as well as many other critical services in our community. St. Leonard's Place Peel has been good for our community at large, the men from our community, and a great organization for staff to grow and utilize their skills and make differences in people's lives. St. Leonard's has also been a gift to me personally which I will always cherish.



Richard Brown
Executive Director

JOURNEYING TOGETHER TO RESTORE LOVE & HOPE



The VOICE of those we serve

Our annual evaluation of those we serve continues to demonstrate positive outcomes.

The results align with one of our visions of providing exceptional programs, services and education to those in need throughout our community.



"I realize I am not alone in this journey..."

I am very grateful and fortunate that SLPP entered my life at just the right time" - Mike OD

"I faced a prospect of becoming homeless and then possibly death as I had no place to go..."

I am grateful to SLP for providing me with a home, love, care and community where I can keep growing" - Joe T.

"If St. Leonard's wasn't here... I'd be lost. I'd be alone. It's a beautiful place!" - Joe L.

RESIDENCES

RESIDENCES



Sir Robert Williams Residence

Sir Robert Williams Residence is a 32-bed facility providing 24 hour residential services and supervision to those who have been in conflict with the law and are serving a conditional release sentence.



Richard and Joan Brown Home

The Richard and Joan Brown Home is a 42-bed residence for individuals suffering from homelessness, mental health issues, and/or concurrent disorders, as well as those who have been in conflict with the justice system. It is the home of our New Leaf Program.



Rotary Resolve House

St. Leonard's Place Peel facilitates a full-service program that provides progressive residential and social support services to men in transition.

The 24-bed facility is designed to meet the needs of chronically homeless men to ensure their successful reintegration into the community.

NEW LEAF COST AVOIDANCE SAMPLE

St. Leonard's Place Peel, in partnership with the Region of Peel, has expanded its capacity to provide support to men in transition through the creation of the New Leaf program.

This program accepts males 16 and over who are coping with mental illness and substance abuse challenges. These residents require supportive housing and the clinical services necessary to help them stabilize their life. The program helps residents meet employment, education and family re-connection goals, fosters independence, and provides stable, permanent housing.

CRIME

- 26 incidents of criminal activity were prevented, resulting in \$130,000 of annual savings

HOSPITALIZATION

- 259 overnight hospital stays were prevented, resulting in \$259,000 of annual savings

SHELTER VISITS

- 5590 shelter visits were avoided, resulting in \$559,000 of annual savings

EMPLOYMENT

- 3 persons no longer required ODSP support, resulting in \$15,900 of annual savings.
- 5 persons worked for our social enterprises, resulting in \$4518 of annual savings.

SOCIAL PURPOSE ENTERPRISE

The Double Bottom Line



Social Purpose Enterprise (SPE) strategies are the key to addressing many of our neighborhoods' social and economic challenges.

SPE development addresses root causes of social and economic marginalization, and also creates mechanisms for self-sustaining businesses.

SPE is a capacity building tool moving individuals toward self-sufficiency.



License2Clean

Putting hands to work

Since 2005, License 2 Clean (L2C) has been providing training, education and teaching to its staff with the goal of community building.

We hire those who want to work, but because of prejudice, mental illness or disability find it difficult to secure and maintain employment.

The mission of L2C is to help build and instill supports that ensure those employed with L2C become independent, contributing members of the community.

Through employment, individuals improve their self-esteem, self worth and overall quality of life. The 12-week pre-employment prerequisite is aimed at teaching the skills necessary to maintain and continue employment at L2C or elsewhere.

L2C provides cleaning, hoarding control, moving and landscaping / lawn maintenance services.

LICENSE TO COOK



The philosophy of License to Cook is to provide a “meal experience”.

We believe that meal time brings family, friends, employees, and strangers together in a special and common way.

We also believe that those we employ, some of whom have experienced homelessness and marginalization, derive self-esteem, value and worth from the fact that the meals they prepare are providing joy and a service to those enjoying the final product.

License 2 Cook was established to meet the catering needs of the Salvation Army Wilkinson Road Shelter. St. Leonard's now employs 3 full-time Red Seal Certified Journeyman Chefs and 4 Prep Cooks. We offer a 12 week culinary training program for those at risk who require skills training.

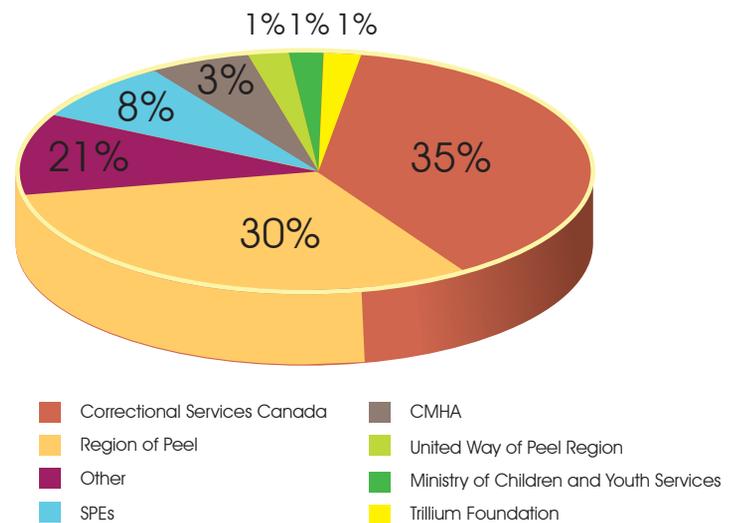
We provide up to 750 meals weekly to the local shelter operated by the Salvation Army.

SERVICES

STATISTICS AND OUTCOMES

SERVICES

Our major Contributors



HRSDC Culinary Pilot Program

Of the 15 participants recruited:

- 15 residents obtained their identification cards;
- 15 residents on social assistance transitioned from no employment income to some employment income;
- 4 participants successfully gained full-time employment;
- 15 participants went from part-time to full-time employment; and,
- 9 participants completed their job training program.

License to Cook

- 102 catering events
- 750 meals served weekly to the Salvation Army Wilkinson Road shelter
- 38 youth completed the ACE program
- 5 currently registered in Humber College's Culinary Arts program
- 14 currently employed in the community
- 3 currently employed full-time at St. Leonard's Place
- 2 registered with Ministry of Training, Colleges and Universities

Residential Services

- 217 residents served
- 84% successfully graduated from our program
- 12% increase in applications from previous year

RejuvED Program

- 42 residents served
- 95% report improved quality of life
- 97% demonstrate increased autonomy
- 98% improved compliance to medication regime
- 88% increase in community engagement

SERVICES

STATISTICS AND OUTCOMES

SERVICES

Outreach and Housing Services

- 1373 served

License to Clean

- Currently employs 11 staff
- 960 clients served
- 45 hoarding and bed bug extreme cleans
- 14 transitioned to mainstream employment
- 2 staff able to save for vacation
- 1 obtained a grade 12 diploma
- 1 purchased a vehicle

Day Program

- 1687 community members visited (drop-in program)
- 750 meals provided
- 104 recreational activities attended (basketball, swimming, hockey, weights, etc)
- 40 free psychiatric consultations provided for non residents
- 72 Choose Life sessions attended by community members
- 21 RejuvED sessions attended by community members

Student Placements

- 24 successfully completed placements
- 7 entered the nursing field
- 3 entered medical school
- 8 entered the social service field
- 6 are pursuing Probation and Parole programs

Community Partner Visits and Facility Use

- 301 events hosted
- 30 NGOs used our facility for training
- 5 government agencies used our facility for training or meetings
- 3 faith groups used our facility for training or meetings
- 2 business organizations used our facility for training or meetings

Community Volunteer Program

- 51 volunteers
- 9074 volunteers hours
- 66 school/college presentations to include on-site field trips.
- Adopted Norton Park since 1988
- Participated in Harvest Clean Up Corporate Challenge
- Hosted 36th Annual Christmas party for 77 disadvantaged children.

BOARD OF DIRECTORS 2012-13

Ray Scanlan	President
John Hasted	Vice-President
John Lomax	Treasurer
Richard Brown	Secretary
Ellen Blahitka	
Wendy Bussell	
Victor Sinclair	
Elayne McDermid	
John Sanderson	
John Mullen	
Mark McNeil	



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1105 Queen Street East,
P.O. Box 2607,
Brampton, ON L6T 5M6

Bus: 905 - 457- 3611 | Fax: 905 - 457- 2314

www.stleonardsplace.com