



ST. LEONARD'S
PLACE

it's how we care

ANNUAL REPORT

2013-2014

message from our president

Our year began with the hiring of Christopher McIntosh as our new Executive Director, to replace Rick Brown who retired in January 2014, after thirty-eight years with the agency. In order to honour Rick and Joan Brown for their many years of service and commitment to St Leonard's Place, the Board approved the naming of the latest addition to St Leonard's Place as the Richard and Joan Brown Home. Following a three month period of transition, Christopher has made a great effort to take over the leadership of the organization and Rick is continuing in his new role as part-time consultant to the board.

This year was characterized by some significant milestones, which included:

- Five volunteer board members and one forty-year volunteer receiving ten, fifteen, twenty-five and forty-year Provincial Volunteer Service Awards.
- Receipt of a Rotary Wheel signifying the long-term partnership with the Brampton Rotary Club.
- Naming of the Michael J. Walsh Board Room in recognition of Mike's over forty years of

service to St Leonard's Place Peel and the St Leonard's Society of Canada.

- A plan to soon be mortgage free.
- Adopting a new strategic plan.

With a new organizational structure, a new Executive Director and a new strategic plan, the agency was able to establish several specific strength and growth goals to increase the organizational capacity with good cooperation between the Board, the Management Team and staff.

During the year, St Leonard's Place was fortunate to host many agency and community partners' events, which included being the asked to host the major Federal Homelessness funding announcement in August.

Respectfully submitted,

Ray Scanlan

Ray Scanlan
President



message from our executive director

It is an honour to join the remarkable team at St. Leonard's Place Peel as the new Executive Director. Since I began in this role in early 2014, I have been so impressed by the dedication and passion of the people who work, live and volunteer here. It is their contributions that help to ensure our programs and services meet the needs of our community members, whether they live within or outside of our home.

Over the past year, our team has worked together to implement a new client records system, reviewed our policies and procedures, invested in our infrastructure, and shaped our staffing complement to ensure that everyone works as part of a team of supportive and knowledgeable professionals.

As I move into the second year as Executive Director, my immediate priority will include implementing an exciting new strategic plan (2014-2017). That plan, the goals of which are available within this report, is the result of extensive collaboration with internal and external stakeholders and details how we will strengthen the organization while looking for opportunities to enhance our programming and nurture our partnerships.

No one organization can address all of the complex needs of our vulnerable community members. Instead, we rely on one another for supports, both informational and practical, to help us improve the quality of life for our clients and enhance community safety. It is in this spirit that I extend our gratitude to our partners and supporters including

Correctional Service Canada, The Region of Peel, Peel Living, The United Way of Peel Region, as well as the many other organizations, groups and individuals who have offered us their time and talents over the past year. Our participation in both the PATCH and SharED initiatives, which are detailed in this report, are outstanding examples of the kind of collective impact we can have on our community when we work together.

Our community members remain the focus for all of our efforts. By ensuring their well-being and safety, we become further inspired and driven to continue to improve the quality of life for those struggling with substance abuse, physical and mental health concerns, inadequate housing and involvement with the justice system.

I want to thank you for your kind welcome to the St. Leonard's community and to the network of dedicated service delivery organizations within the Region of Peel. I am inspired by the dedication you demonstrate to making our community welcoming to everyone and I look forward to working with you over the next year.



Christopher McIntosh
Executive Director



our family



strategic plan goals for 2014-2017

Strategic Intent – Strengthen and grow the organization and its services.

Strength Goals:

- Improve performance evaluation, career planning and succession planning
- Improve internal and external communication
- Realign the Board structure with the strategic plan
- Increase organizational capacity in data gathering, measurement and evaluation
- Diversify and broaden revenue streams

Growth Goals:

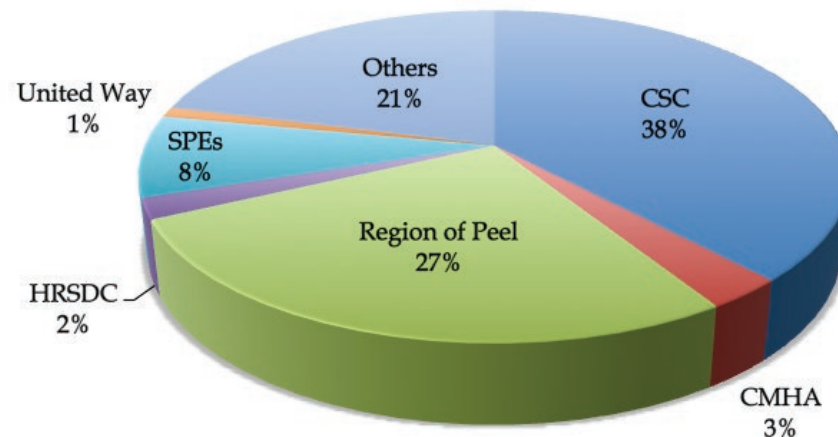
- Expand and enhance services that address community needs in partnership with other groups and organizations
- Raise the presence of the organization in Mississauga, Halton and Dufferin
- Develop new social purpose enterprises



financial highlights 2013-2014

- SharED Coordinator funding extended for additional two years
- Received two years' funding for a Business Manager for our social purpose enterprises
- Received a capital grant for a new vehicle for our social purpose enterprises
- Received additional funding from Correctional Service Canada for a 5th federal/serious mental illness bed
- Received funding for a 3rd Outreach Housing Worker
- In collaboration with the Region of Peel, St. Leonard's continues to deliver a culinary program, which aims to increase employable skills for those who are on social assistance.
- Through HRSDC, SLPP delivered a pilot project in culinary skill training specifically for federal population

Our Major Contributors



new leaf program - update

"At a shelter you do not have an address; having a residence means you can access health care services and education."

"Holding down a job is success."

"At New Leaf, I got support to graduate high school and came off drugs."

St. Leonard's Place Peel, in partnership with the Region of Peel, expanded its capacity approximately two years ago to provide support to men in transition through the New Leaf program. The program recently underwent an audit to take a closer look at the program's achievements and the transition of the program's first group of graduates.

The New Leaf Program has introduced numerous in-house programs and initiatives to explore the recommendations of the audit and to build the program's capacity to assist each participant to achieve their own success. These initiatives include:

- Hiring of a Program Manager and Clinical Supervisor
- Intake Committee
- Care Coordinator case management conferences
- Expressive Arts Therapy
- Fitness/Health programs
- Creating individualized plans of care for each resident
- Outreach to community partners and agencies
- Evaluation of assessment tools
- Maintaining a Circle of Care and Community Support Network while in Program
- Discharge and aftercare planning



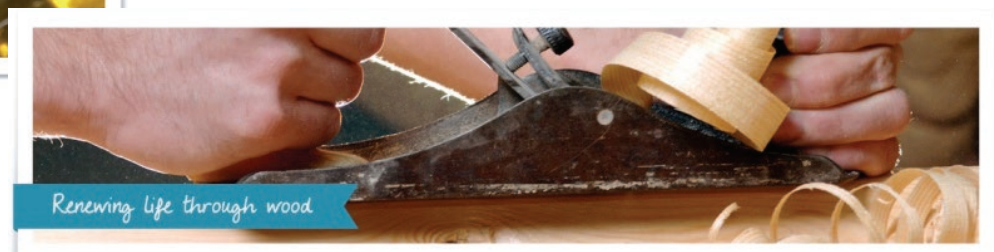
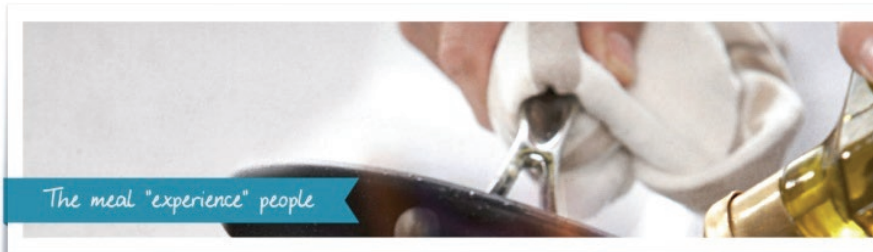
our social purpose enterprises: a double bottom line

Research shows that social purpose enterprise strategies have a very positive impact on our neighbourhoods, with employment often being the single most important element in a resident's successful rehabilitation and reintegration into the community. With the right social supports, individuals who have previously been unable to obtain, or keep a job, can achieve success.

Social purpose enterprise development is recognized as a proven approach to support systemic change to address root causes of social and economic

marginalization, while at the same time creating mechanisms for self-sustaining businesses. It is also a capacity building tool, which is focused on moving individuals to self-sufficiency.

St. Leonard's Place, Peel offers three job-skill education programs that provide jobs for our residents, as well as build and strengthen community connections. Just as importantly, it gives participants a sense of self-worth, dignity and respect.



special programs & statistics

New Leaf

- 64 referrals received
- 11 new residents accepted
- 9 graduates from the program
- 27,506 hours providing services to residents

License to Clean

- 650 cleaning, hoarding, bed bug, moving and landscaping jobs

License to Cook

- 110 catering jobs
- 37,487 meals provided to residents
- 33,481 daily meals provided to Wilkinson Shelter

Drop-In/Out of the Cold Program

St. Leonard's Place, Peel offers a drop-in program to members of the community seeking support or services such as meals, shower facilities, donated clothing, medical, life skills education, recreation, referrals to community agencies, and relief from extreme heat or cold.

- 469 lunches provided to drop-in members
- 344 dinners provided to drop-in members
- 36 drop-in members provided with psychiatric care

RejuvEd Program

Rejuvenating Education (RejuvEd) is a life-skills-based instructional program. It features pro-social activities, health programs, educational programs, and daily living skills delivered in a community setting. The program is designed to empower the residents to develop a level of autonomy by equipping them with the necessary skills and the strong support network they require to transition to independent living situations.

- 490 individual classes provided
- 15 students attend each RejuvEd class
- 12 students involved in each weekly fitness class





St. Leonard's Place Peel is the lead agency of SharED, a collaborative of Executive Directors of not-for-profit agencies in Peel Region that serve homeless and at-risk individuals in order to create opportunities for collaboration and mentorship; support and develop evidence-based planning and service models; and advance research on emerging needs, preferred practices and community outcomes. SharED is a collective voice for cross-sector issues of advocacy, policy, service delivery and legislation.

SharED – STRATEGIC DIRECTIONS

- Build the organizational strength of the SharED network and its individual local members.
- Advance a research agenda that supports evidence-based planning and service delivery models.
- Increase promotion and outreach activities of the SharED network.
- Increase opportunities for collaboration and collective impact among SharED member and other stakeholders.





Community based case management for those that are homeless or at risk of being homeless.

In partnership with:
St. Leonard's Place Peel &
John Howard Society Peel-Halton-Dufferin

Funded through the Region of Peel.

PATCH is a partnership of a diverse group of cross-sector service providers who have come together as a collaborative to improve the well-being of people who are homeless or at risk of being homeless, and who have difficulties navigating community resources and/or have difficulties securing primary health care.

Through funding from the Region of Peel, with John Howard Society and St. Leonard's Place as lead agencies, PATCH will provide case management services to assist people with mental, physical, and social health care needs.

PATCH is a vehicle to enhance and strengthen inter-agency/business working relationships while creating opportunities for changing the face of service provision for the homeless population.

- The PATCH program will reduce the amount of acute and social costs by providing wrap around case management for people that is tailored for the individual, and is responsive and flexible to their needs.
- PATCH will reduce the amount of unnecessary emergency department visits.

PATCH will be looking at a comprehensive joint data collection method to demonstrate collective impact as an evaluation tool in measuring success and effectiveness for people involved in PATCH as well as the community.



board of directors, 2013-2014

Ray Scanlan, President

John Hasted, Vice-President

John Lomax, Treasurer

John Sanderson

Elayne McDermid

Victor Sinclair

Reverend Wendy Bussell

John Mullen

Mark McNeil

Ellen Blahitka

Barry Dolan

Diane Doherty

our partners and funders



thank you.

