# VISION

We are an innovative leader committed to building safe and healthier communities of inclusion that care for and value each and every individual.

# **MISSION**

We are dedicated to supporting our clients, building their capacity and enabling the development of key life skills through evidence-informed holistic programs and services that optimize quality of life.

# VALUES

# **CLIENT-CENTRED**

We believe in the resiliency of our clients, their voice, their right to human dignity and care that is integrated, coordinated and accessible.

## EXCELLENCE

We are committed to excellence in all aspects of our work through evidence- informed practice and an unwavering commitment to our mission.

## **COLLABORATIVE**

We take pride in working cooperatively with a broad range of community partners towards the goal of creating a healthy and safe community.

#### INNOVATIVE

We strive to meet the ever-evolving needs of our clients though new and innovative approaches to clientcentered care.

## ACCOUNTABLE

We take seriously our obligation to provide the highest quality of care to our clients, and will be transparent in all areas of work, performance, outcomes and deliverables 1. Enhance existing supports and services for men with a history of conflict with the law, homelessness, addictions and mental health Key Elements

- Development of 3<sup>rd</sup> stage housing for long-stay residents
- Developing a robust student and volunteer program

2. Develop our niche and expertise to fill the gap in serving men requiring complex medical, geriatric, neuro-behavioral and/or palliative care.

**Key Elements** 

ST. LEONARD'S PLACE it's how we care

- Developing internal staff knowledge, expertise and skill in providing care to this vulnerable population
- Translate internal knowledge and expertise to become a Centre of Excellence within this niche market

3. Attract and retain top talent to support the provision of excellence in client-centred care.

**Key Elements** 

- Build SLPP's reputation as a top employer by developing a respectful environment and positive workplace culture
- Develop a robust employee engagement strategy that supports a highly engaged workforce
- Support employee performance and growth through the development of a training and development plan

4. Operationalize the 3 year fundraising, brand awareness, and operational efficiency strategy.

#### **Key Elements**

 Utilize the tools developed through the Td Give to Grow grant to operationalize our fundraising and brand awareness strategy and optimize our operational efficiencies

# 5. Demonstrate accountability, transparency and effective stewardship by way of Accreditation certification.

## **Key Elements**

- Ensure all competencies are met according to accreditation standards relating to board governance, financial accountability and transparency, fundraising, staff management and volunteer involvement
- Achieve highest accreditation status

