

## VISION

We are an innovative leader committed to building safe and healthier communities of inclusion that care for and value each and every individual.

## MISSION

We are dedicated to supporting our clients, building their capacity and enabling the development of key life skills through evidence-informed holistic programs and services that optimize quality of life.

## VALUES

### CLIENT-CENTRED

We believe in the resiliency of our clients, their voice, their right to human dignity and care that is integrated, coordinated and accessible.

### EXCELLENCE

We are committed to excellence in all aspects of our work through evidence-informed practice and an unwavering commitment to our mission.

### COLLABORATIVE

We take pride in working cooperatively with a broad range of community partners towards the goal of creating a healthy and safe community.

### INNOVATIVE

We strive to meet the ever-evolving needs of our clients through new and innovative approaches to client-centered care.

### ACCOUNTABLE

We take seriously our obligation to provide the highest quality of care to our clients, and will be transparent in all areas of work, performance, outcomes and deliverables

**1. Enhance existing supports and services for men with a history of conflict with the law, homelessness, addictions and mental health**

#### Key Elements

- Development of 3<sup>rd</sup> stage housing for long-stay residents
- Developing a robust student and volunteer program

**2. Develop our niche and expertise to fill the gap in serving men requiring complex medical, geriatric, neuro-behavioral and/or palliative care.**

#### Key Elements

- Developing internal staff knowledge, expertise and skill in providing care to this vulnerable population
- Translate internal knowledge and expertise to become a Centre of Excellence within this niche market

**3. Attract and retain top talent to support the provision of excellence in client-centred care.**

#### Key Elements

- Build SLPP's reputation as a top employer by developing a respectful environment and positive workplace culture
- Develop a robust employee engagement strategy that supports a highly engaged workforce
- Support employee performance and growth through the development of a training and development plan

**4. Operationalize the 3 year fundraising, brand awareness, and operational efficiency strategy.**

#### Key Elements

- Utilize the tools developed through the Td Give to Grow grant to operationalize our fundraising and brand awareness strategy and optimize our operational efficiencies

**5. Demonstrate accountability, transparency and effective stewardship by way of Accreditation certification.**

#### Key Elements

- Ensure all competencies are met according to accreditation standards relating to board governance, financial accountability and transparency, fundraising, staff management and volunteer involvement
- Achieve highest accreditation status