ANNUAL IMPACT REPORT

APRIL 1, 2023 TO MARCH 31, 2024

ST. LEONARD'S PLACE PEEL

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www.stleonardsplace.com

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CEO & BOARD CHAIR REPORT

As we reflect on the past year, it is with immense pride and gratitude that we present the 2023-2024 Annual Impact Report. This has been a year of significant growth, innovation, and resilience for St. Leonard's Place Peel. Together, we have navigated challenges, seized new opportunities, and strengthened our foundation for future success.

At the core of everything we do is our unwavering commitment to our Mission, Vision, and Values. This year, we made remarkable strides in advancing our goals, thanks to the dedication of our team, the guidance of our board, and the unwavering support of our partners and community. We expanded our reach, delivering impactful programs and services to more people than ever before. The work from our ongoing committees, as well as the launch of our Lean committees this year, reflect our deep commitment to creating lasting change and ensuring that our work remains relevant and responsive to the needs of those we serve.

Key investments in technology, infrastructure, and capacity-building have enabled us to enhance our efficiency and effectiveness. We are particularly proud of our new reception areas with adjoining medical rooms and door swipes, and thank Correctional Service Canada for the generous funding.

Collaboration has been at the heart of our successes this year. We have forged new community partnerships and deepened existing ones, recognizing that our collective impact is far greater than what we could achieve alone. These relationships have amplified our reach and effectiveness, and we look forward to building and increasing them in the years to come.

As we look to the future, we are filled with optimism and determination. The groundwork we have laid this year will serve as a springboard for even greater impact in the coming years. Our strategic priorities for 2024 to 2028 will include expanding our reach, deepening our impact, and continuing to innovate in ways that address the evolving needs of our community.

In closing, we extend our deepest thanks to everyone who has been a part of our journey this year. Your dedication and support have been instrumental in the success of St. Leonard's Place Peel. Together, we will continue to make a meaningful difference in the lives of those we serve.

With gratitude and anticipation for the future.

LESLIE BARNES
CEO

SYLVIA KUCINSKA DE OCAMPO
BOARD CHAIR

Vision

We are an innovative leader committed to building safe and healthier communities of inclusion that care for and value each and every individual.

Mission

St. Leonard's Place Peel is dedicated to supporting our clients, building their capacity and enabling the development of key life skills through evidence-informed holistic programs and services that optimize quality of life.

Values

Client-centered: We believe in the resiliency of our clients, their voice, their right to human dignity and care that is integrated, coordinated and accessible.

Excellence: We are committed to excellence in all aspects of our work through evidence-informed practice and an unwavering commitment to our mission.

Collaborative: We take pride in working cooperatively with a broad range of community partners towards the goal of creating a healthy and safe community.

Innovative: We strive to meet the ever-evolving needs of our clients though new and innovative approaches to client-centered care.

Accountable: We take seriously our obligation to provide the highest quality of care to our clients, and will be transparent in all areas of work, performance, outcomes and deliverables.

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STRATEGIC PLAN

The Strategic Planning Process for 2024 to 2028 kicked off in February 2024. To date, feedback has been collected from clients, staff, Board of Directors, funders and community partners. We thank everyone for their engagement and participation as we move through this process.

Strategic Aims - 2019 to 2023

Aim #1

Enhance existing supports and services for men with a history of conflict with the law, homelessness, addictions and mental health.

Aim #2

Develop our niche and expertise to fill the gap in serving men requiring complex medical, geriatric, neuro-behavioral and/or palliative care.

Aim #3

Attract and retain top talent to support the provision of excellence in client-centered care.

Aim #4

Operationalize the 3-year fundraising, brand awareness, and operational efficiency strategy.

Aim #5

Demonstrate accountability, transparency and effective stewardship by way of Accreditation certification.

Strategic Aims - 2024 to 2028

The Strategic Aims for 2024 to 2028 will be announced in September 2024.

DIVERSITY, EQUITY & INCLUSION

The Diversity, Equity & Inclusion Committee (DEIC) at St. Leonard's Place Peel is dedicated to fostering an inclusive and equitable environment by raising awareness, ensuring fair policies, celebrating diversity, and addressing systemic barriers. The committee aims to create a welcoming space where all individuals feel valued and empowered, while engaging with diverse communities to support and reflect the populations served.

HIGHLIGHTS

Celebrating Diversity: Raising awareness and understanding of diverse backgrounds and enhancing cultural competency within the organization.

Identify Observances: Determining which cultural, religious, or social observances are relevant to our organization through researching significant dates, understanding their importance, and recognizing diverse perspectives then distributing the information throughout the organization.

Addressing Systemic Barriers: Identifying and tackling systemic inequities to create a more just and supportive community.

Aligning Seniors Against Poverty (ASAP) Program

- Outreach support
- Case management
- Connections to long-term care/assisted living
- On-going direct client assistance

Community Residential Facility (CRF) Reintegration Program

- Case management and correctional planning
- Men transitioning from a federal correctional facility
- Correctional Services Canada (CSC) referrals or self-referral while in CSC facility

Graduate Program - Rotary Resolve House (RRH)

- Capacity-building opportunities for men 55 years and older
- Demonstrate stability in independent living
- Internal St. Leonard's Place Peel referrals only

New Leaf (NL) Program

- Two year transitional program
- Housing and wrap around support to adult men overcoming situations of homelessness
- Holistic approach to care

Amenities

- Weight Room
- Basketball Gym
- Pool Tables
- TV Rooms
- Garden Areas
- Outdoor Smoking Huts
- Smudging Area
- Single and Double Room Occupancy
- Private Medication Rooms
- Cafeteria
- Group Meeting Rooms

Programs

- Morning Huddles
- Life Skills
- News Hour
- Bible Study
- Emotion Management and Violence Prevention
- Chair Yoga
- Health Program
- Volunteering (Knights Table and Meals on Wheels)
- Movie Night
- Financial Literacy
- Employment Programs
- Alcoholics Anonymous (AA)
- Narcotics Anonymous (NA)

Services

- Case Management Team
- On-site Programming and Recreation Team
- On-site Health Supports
- On-site linkages and access to 24-hour supports
- On-site Kitchen that provides meals that adhere to Canada's Food Guide

253 TOTAL ADMISSIONS

76 APPLICATIONS RECEIVED FOR HOUSING

128 ON THE WAITLIST FOR HOUSING

139 CLIENTS WHO BEEN SUCCESSFULLY DISCHARGED AND/OR WENT INTO PERMANENT HOUSING

46 AVERAGE AGE OF CLIENTS

521 CLIENTS SERVED

PROGRAMMING

Programming and recreational activities are a vital aspect of SLPP offering clients and staff alike opportunities to learn, explore and become engaged in the environment in which they live/work.

Over the course of the year, we have had 403 sessions/programs and over 80 unique participants participating in a multitude of , educational programming, leisure activities, day outings/excursions as well as social events.

231 Leisure/Recreation Groups

68 Educational Sessions

58 Skill Building Programs

403 Programs/Sessions

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CLIENT VOLUNTEERS

The purpose of SLPP's volunteer initiatives were to reduce the barriers associated with clients going through a formal application process to volunteer with external agencies, particularly those that have had prior conflict with the law.

With staff support, clients have the opportunity to engage in various recurring volunteer activities that allows for increased weekly impact within the community.

Client Volunteers **10**
Meals On Wheels

Total Volunteer Hours **130**

Meals Delivered in the Community **532**

PROGRAMS & WORKSHOPS

Below are just some of the programs and workshops attended by clients at St. Leonard's Place Peel.

- Moyo Health & Community Services
- R.E.S.T. Digital Literacy
- Ontario Home Builders
- Humber Student Conflict Management
- Construct Apprenticeship
- Canadian Dental Care Plan
- Chair Yoga, Bible Study, Life Skills, and more

CLIENT ENGAGEMENT

Holiday Activity Calendar

Throughout the month of December, 24 holiday themed activities were organized for our clients, including outings, arts & crafts, and movie nights.

Christmas Dinner and Karaoke

Clients enjoyed a Portuguese dinner accompanied by an array of desserts, fruits, and beverages. Music and karaoke were the entertainment for the evening and each client received a gift containing both purchased and donated items. Thank you to our donors for their contributions of funds, slippers, toques, etc.

Community Outings

In addition to on-site activities, recreation, and programming, clients participated in the following off-site activities:

- Museum Tours
- Sporting Events
- Mall Walks
- Movie Outings
- Bowling
- Cooking Classes
- Volleyball in the Park

128,500

Nutritious meals cooked and served in-house

434

Individuals Served Meals

3250 lbs

Food Donations

CLIENT SATISFACTION

100%

Clients said we met their basic needs

99%

Clients would recommend our programs to others

97%

Clients rated SLPP as 4 (Very Good) or 5 (Excellent)

FEEDBACK

"Best halfway house in Ontario. Wonderful staff without exception. Thank you!

"I'd like to thank the entire staff for making me feel welcome... I enjoyed my stay."

"I have never seen a program as heart healing and just all around great (out of this world) workers."

PROGRAM ADVISORY COUNCIL

The Program Advisory Council is an important part of life at St. Leonard's Place Peel. It provides our clients with an opportunity to share information and give input on ways to improve our services.

HIGHLIGHTS

The committee started with 9 clients from all three programs (Correctional Service Canada (CSC), New Leaf and RRH).

Meals was one of the biggest topics brought up in the advisory meetings. Outcomes include evening snacks being implemented after dinner service and a new survey was created to capture data on client food satisfaction.

Clients brought forward suggestions for outings, including trips to the mall, grocery store, and events. In March 2024, Walmart outings were implemented twice a week.

EMPOWERING CLIENT VOICES

The Program Advisory Council meetings provide a space where clients share their opinions, ideas, and concerns. This feedback has been fundamental in shaping the direction of programming.

PROGRAMMING AND ACTIVITIES

Clients actively contributed to discussions about the programming, activities, and outings offered by SLPP. Their input played a crucial role in tailoring our programming.

COMMUNITY BUILDING

These meetings have increased opportunities in decision-making and have contributed to the sense of community within SLPP. The clients' active involvement has helped strengthen bonds and connections among peers.

WHAT OUR CLIENTS ARE SAYING ABOUT THEIR EXPERIENCE

PETER

Peter had a goal to join the workforce again. He managed to create a resume and applied for jobs in industrialized livestock agriculture. During this time Peter struggled with grief and depression, but he pressed forward despite his challenges. After eight long months of interviews and applying for jobs, Peter finally secured a position. Peter was overcome with joy, providing him with the hope he needed to begin his journey on self-growth and healing.

DANIEL

Daniel consistently speaks about St. Leonard's Place as being his "safe place" and how grateful he is for all of the staff and the assistance he has received here. He states that he if he hadn't found SLPP, he likely would still be drinking and using substances to cope with the loss of his two sons, and likely would not have been in a place to help support his daughter.

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JOHN

John was proactive in finding and maintaining employment immediately upon his arrival. He volunteered with community organizations and was active in his faith. He successfully strengthened his relationship with his fiancé and other members of his family and participated in groups while at SLPP. John also successfully completed the Emotional Management and Violence Prevention program and demonstrated consistent self-awareness and insight. "I wanted to thank everybody for all your support in helping me get to this point. Everybody has been amazing and incredibly supportive and you guys really made me feel like a person. I never felt spoken down to or disrespected and felt like I was treated as more than an inmate, which is how other institutions made me feel."

MAXWELL

Staff supported Maxwell with referrals for housing and he was offered housing from a community organization. After struggling to make ends meet, Maxwell developed a monthly budget and was able to save $2000 which he used to purchase furniture for his new home. Staff went over to Maxwell's new apartment and assisted him in setting up his furniture, which he was very grateful for.

IN FROM THE HEAT

The In From the Heat program provided day shelter from the warm summer temperatures to men experiencing homelessness.

Clients were provided with a lunch, snacks, personal hygiene supplies, shower and laundry facilities.

79 clients attended the program for a combined

735 visits

1553 total services accessed

In From the Heat Program

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1105 Queen St. East, Brampton (corner of West Drive and Queen St.)
In the Gymnasium
Open from June 19th to September 8th, 2023
Hours of operation: 10:30 am to 5:30 pm
Guests will be provided with snacks and access to a shower and laundry facilities
Call 437-332-9081 for more information Walk-ins also welcome
This service is for men

Funded by the Government of Canada's Reaching Home Program
Financé par le gouvernement du Canada par le biais du Programme Vers un chez-soi
Canada
Region of Peel working with you

OUT OF THE COLD

The Out of the Cold program provided overnight shelter to men 18 years and older. Clients were provided with a warm bed, snacks, personal hygiene items, shower and laundry facilities.

- **OVERNIGHT ACCOMMODATIONS**
  1997
- **INDIVIDUALS SERVED**
  152
- **SERVICES ACCESSED**
  639
- **COMMUNITY REFERRALS**
  78
- **STREET TO HOUSING**
  7

SURVEY RESULTS

IN FROM THE HEAT		OUT OF THE COLD
100%	Clients said SLPP met their basic needs	100%
100%	Clients would recommend the program to others	98%
100%	Clients rated SLPP 4 (Very Good) or 5 (Excellent)	98%

IN FROM THE HEAT

The In From The Heat (IFTH) program had many successes. The program operated from June 19-September 8 and supported 79 individuals for a total of 735 guests. All of the individuals were provided meals, snacks, hygiene items, access to clean, donated clothing, shower and laundry facilities. The feedback from the clients was very positive with the ongoing sentiment that they wished for longer hours of operation. Referrals were made to housing, employment programs, primary care and longer-term mental health and addiction support.

OUT OF THE COLD

The Out Of The Cold (OOTC) program helped to provide shelter and assistance to 152 unique guests. There was a total of 1997 guests who accessed overnight shelter during the period of November 13th, 2023 until March 15th, 2024. Supporting these men with overnight accommodations provided opportunity for them to work towards other goals.

New this year:

- Clients were able to reserve a bed in advance which proved to be incredibly successful
- We worked with organizations to assist the men with accessing other housing resources

DEDICATED STAFF

The success of these programs was made possible by the dedicated efforts of the staff members who worked tirelessly to ensure the safety and wellbeing of program participants. Their commitment and hard work were acknowledged by guests who expressed deep appreciation for the programs.

SLPP IN THE COMMUNITY

St. Leonard's Place Peel continues to increase its presence in the community through regular outreach with various post-secondary institutions and community partners. Our team has engaged with colleges and universities to present to students about SLPP's history, mandate and the population we support.

In addition to this, students from the Humber Alternate Dispute Resolution program liaise with SLPP to provide conflict management workshops for clients and staff.

SLPP was present at an Employer Job Fair at the University of Guelph-Humber in February 2024 where students had the opportunity to engage with department leads and learn more about the organization. In addition to this, SLPP engaged students at Guelph-Humber with a mock interview session where students had the opportunity to practice their interview skills and gain feedback.

In total, SLPP has presented and engaged with over 120 students from various post-secondary institutions this year.

STUDENT PLACEMENTS

For the Fall 2023 – Winter 2024 academic year, two placement students from Sheridan College's Community Justice and Social Services program completed a 500 hour practicum where they had the opportunity to work alongside front-line staff, gaining valuable exposure to supporting vulnerable populations through a variety of interactions such as daily programming, providing appropriate resources and support. As a result, one student was hired as a Residential Support Worker following the completion of practicum hours and successful graduation.

STUDENT TESTIMONIAL

"The experience at St. Leonard's Place has been truly the most impactful, eye opening and quite frankly, incredibly fun experiences in my educational studies and career pathway. The organization is filled to the brim with extremely inspirational individuals who not only know the craft and the work that is social work and recreation, but also the craft of being a human being, a supporter, and an ally to all those who need our help in the society and community. I have befriended many like-minded individuals who share that pure passion and motive to make these individuals strive towards their best selves and their future. Despite only being here for six months as a student, the SLPP community have made me feel so naturally welcomed and included into the family that this organization is. I truly feel impactful and apart of the team, being able to demonstrate to all, how we care." Nathan A.

1320

STUDENT PLACEMENT HOURS

"Throughout the years I have had the privilege of supervising placement students from various post-secondary institutions and I am always impressed by the level of commitment they give to St. Leonard's Place Peel. They have demonstrated an eagerness to grow, learn and work with their mentors each shift, and are readily available to support the organization. I am proud of the people they are becoming and I have no doubts that they will continue on to have a successful career within the social services sector.

Jeremy R. (Program Manager)

FACILITIES AT WORK

1076

FACILITIES REQUESTS

Facilities in conjunction with the entire team continues to work to ensure SLPP is a safe, clean, inviting and comfortable environment in which to live and work.

In the last year, much has been accomplished in our commitment to renew and revitalize our indoor and outdoor spaces. From renovations of the reception stations, living space rejuvenation (flooring replacements and repainting), furniture renewal, recreation facility upgrades (new gym equipment and pool tables) and common area refreshment – we are updating the look and feel of living at St. Leonard's to provide an enriching and engaging platform for the client's to re-establish their confidence to lead a quality and contributing existence.

We include the clients in the upkeep and maintenance of the property where possible providing them with a sense of belonging, a sense of ownership and a sense of contribution towards their home. In return, the clients often express their appreciation for the efforts of the SLPP team in the care and support they receive daily.

IT AT YOUR SERVICE

Key updates include upgrading the Bell Fibre circuit to 1 gig to ensure sufficient bandwidth, installing 11 new card readers across various security areas such as the reception and facility offices, and replacing outdated desktops and laptops with new systems. These enhancements are part of our ongoing commitment to keeping IT services running smoothly and up to date.

Since the installation of the Bell Fibre circuit, we've experienced seamless network performance, with no issues reported.

BEAUTIFYING SLPP

WORKING EVERY DAY TO ENHANCE WORK & LIVING ENVIRONMENT

BEFORE

AFTER

RECEPTION RENOVATIONS

COMMITTEES

ENHANCING THE WAY WE WORK

Continuous Quality Improvement Committee (CQI)	The committee meets monthly to review and improve processes that create a better client experience.
Risk Management Committee	The Risk Management Committee meets monthly to identify potential risks and develop mitigating strategies to reduce likelihood and/or impact.
Operational Policy Review Committee (OPRC)	The objective of the Operational Policy Review Committee (OPRC) is to ensure all policies, processes and procedures are current and relevant, that they align with the Vision, Mission and Values of St. Leonard's Place Peel, while also verifying compliance with established standards and regulations.
Joint Health & Safety Committee (JHSC)	The purpose of the Joint Health and Safety Committee (JHSC) is to ensure a safe workplace by uniting employees and management to identify and address hazards, promote safety awareness, and prevent accidents and injuries.
Grassroots Committee	A grassroots committee unites staff and management to advocate for shared goals, drive positive change, and foster inclusive decision-making for a stronger, connected workplace.

LEAN COMMITTEES

Staff members from all levels participated in Lean Training to gain knowledge and practical skills in Lean methodologies. Goals of the training were to identify and eliminate waste, improve process efficiency, and contribute to a culture of continuous improvement. The outcome of the training was the formation of 5 Lean Committees, each with their own primary purpose and goals to drive operational excellence.

KITCHEN

To reduce food waste and increase overall client satisfaction with the meals provided. This process will include the development and implementation of rotational menus to reduce the complexity of menu planning and circulating food satisfaction surveys on a quarterly basis to receive feedback that can be utilized in on-going quality assurance. Some of the challenges faced by this Lean committee include fluctuating food cost increases.

STAFF ONBOARDING & OFFBOARDING

To ensure consistent staff training, equipping employees with the knowledge and skills necessary for success in their roles. It is also to streamline the documentation process, offer an optimized training schedule and provide enhanced support through check-ins.

CLIENT INTAKE AND DISCHARGE

To ensure smooth, compassionate transitions for clients, providing individualized care and minimizing stress. This process focuses on thorough documentation, effective communication, optimal resource allocation, regulatory compliance, and respect for clients. The primary goal is to reduce intake and discharge times for clients resulting in efficiency in the process.

STAFF SCHEDULING

To optimize the staff scheduling processes within SLPP by applying Lean principles. The committee aims to ensure that staffing levels align with operational demand, reduce inefficiencies, and enhance employee satisfaction. Through continuous review and improvement of scheduling practices, the committee strives towards a more agile, responsive, and efficient operation that supports SLPP's goals of maximizing productivity.

FOLLOW-UP

To ensure consistent, timely, and effective follow-up on all incident reports, thereby promoting client safety, staff well-being, and compliance with regulatory standards. The first goal of client follow up is to collect and analyze data, and share findings to inform quality improvement initiatives and enhance incident outcomes. The second goal is to ensure consistent and thorough follow-up on incident reports to identify root causes, implement corrective actions, and prevent recurrence, thus enhancing client safety and quality of care.

FINANCIAL ANALYSIS

The Financial Reports Dashboard provides an overview of key financial metrics and performance indicators.

REVENUE

PROFIT & LOSS STATEMENT (P&L)

$7,114,157 Revenue → $6,487,826 Expenses → $626,331 Net Profit

CASH FLOW

$593,029 Operating Activities

-$2,457,949 Investing Activities
Term Deposits and Capital Assets

$121,839 Financing Activities

→ -$1,743,081 **Net Cash Flow**

FINANCIAL RATIOS

9%	3.6:1	6%	0.4:1
Profit Margin	Current Ratio	Return on Asset	Debt-to-Equity Ratio

DONATIONS & FUNDING GRANTS

RBC Global Asset Management: $10,000

Knights of Columbus: $3,000

Correctional Service Canada: $142,475

Region of Peel:

- Reaching Home - In From the Heat: $67,554
- Community Investment Program - Capacity Fund: $29,973
- Community Investment Program - Core Fund: $102,500
- Reaching Home - Out of the Cold: $281,605

Donations:

- Canada Helps: Donations by individuals
- Isotoner: Large donation of slippers, scarves, and gloves
- Toques for Hearts: Donation of toques
- In-Kind: Donation of socks

WHAT OUR PARTNERS SAY

"I am so grateful for the wonderful partnership and collaboration formed between SLPP and the Humber College Alternative Dispute Resolution Graduate Program formed over the past couple of years. Jeremy has taken the time on several occasions to come and speak with our students about restorative justice and the great work they do at SLPP. In return, our students have designed and delivered conflict management workshops for their staff and clients. In addition, SLPP has offered amazing experiential learning opportunities by providing our students with internships. I am hopeful that this partnership will continue to grow and flourish as we pave the way for the next generation of ADR practitioners."

Mary Lee, LL.M, Professor and Program Coordinator, ADR Graduate Certificate Program, Longo Faculty of Business
Humber College

"For over 45 years, our community has been well served by St. Leonard's Place Peel, as they work tirelessly to help men overcome the significant challenges of homelessness, mental ill-health, addictions and conflict with the law. St. Leonard's commitment to a people-centered approach creates life changing results. The Region of Peel looks forward to ongoing collaboration with St. Leonard's for many years to come."

Aileen Baird, Director - Housing Services, Region of Peel

"At Project FoodChain, we are impressed by the range and quality of programs and supports provided by St. Leonard's Place Peel. We are proud to partner with them to bring food, clothing, and water to Peel's most vulnerable community members."

Kate Hanley, Co-Founder and President, Project FoodChain

"St. Leonard's Place Peel complements our work by providing crucial services to men facing similar challenges. Their dedication to social justice, mental health, addiction and homelessness is commendable and demonstrates a deep commitment to the well-being of their clients."

Deborah Riddle, Executive Director, EFRY Hope and Help for Women

As a mental health educator, it has been a pleasure working with St. Leonard's Place Peel over the years. During our suicide intervention workshops, it's evident how deeply SLPP staff members care for their clients. The SLPP team is diverse, caring, and always willing to learn. When I walk into the SLPP doors, I am always welcomed with respect and care.

Tammy Whelen, Mental Health Educator

"When I attended last month to facilitate the training I was greeted warmly by the team. The energy and participation from members who attended was wonderful. You have an amazing team with a lot of expertise and creativity. The compassion and interest they have in supporting individuals served at your agency was lovely to see and hear about. I appreciated the conversations and ideas shared by everyone and I look forward to our paths crossing again, perhaps at another training day."

Jodie Keeso, Trainer - Violence Threat Assessment, The Play Clinic

FOSTERING A CULTURE OF GROWTH AND OPPORTUNITY

At St. Leonard's Place Peel, we are dedicated to enhancing workplace satisfaction and fostering a positive, collaborative environment. Through targeted initiatives, we aim to promote employee involvement, recognition, and overall well-being.

HIGHLIGHTS

Training Opportunities
Events
Awards
Years of Service
Shout-outs
Education Fund

115 Staff

SUCCESSION

16%
Staff who succeeded into new roles in the last year

CAPACITY BUILDING

100%
Staff with access to training

82%
Staff who participated in Professional Development Opportunities in the last year

STAFF TRAINING

St. Leonard's Place Peel has offered a series of comprehensive training programs for our staff. These programs are designed to enhance skills, support career growth, and ensure they are well-equipped to provide exceptional service.

- CPR & CPR Train-the-Trainer
- Applied Suicide Intervention Skills Training (ASIST)
- Naloxone Training
- Lean Six Sigma Yellow Belt
- Introduction to Harm Reduction Principles
- Cognitive Behavioral Therapy (CBT)

CELEBRATIONS AT SLPP

Each day from December 1st to 12th, the name of one client and one staff member was randomly drawn for a holiday gift.

A holiday themed Client Appreciation Party was held where they enjoyed a feast, karaoke and each received a gift.

The Staff Engagement Committee hosted an unforgettable holiday celebration complete with laughter, fun games, staff awards, and delightful conversations, all over delicious food.

On Thursday, February 29, St. Leonard's Place marked the end of Black History Month with a Cultural Day Celebration. Festivities included music, a talent show for clients and staff, incredible food, good company and reflection.

On Friday, March 1, St. Leonard's Place celebrated the hard work, dedication, and contributions of our staff. Our team is the heart and soul of SLPP, and it's their passion, creativity, and commitment that drive our success.

We are pleased to recognize the staff
as voted by their colleagues

CONGRATULATIONS TO:

Beauty O.

ROOKIE ROCKSTAR AWARD

Loretta F.

ABOVE & BEYOND AWARD

Nicole M.

CLIENT SERVICE AWARD

Samantha R.

TEAM PLAYER AWARD

Jeff G.

PROFESSIONALISM AWARD

Sadiki J.

SURPRISE RECOGNITION AWARD

Jimmy V.

EMPLOYEE OF THE YEAR AWARD

ANNUAL
YEARS OF SERVICE

Celebrating 5+ Years at SLPP

CONGRATULATIONS TO:

Careen B.

Chanel D.

Nicolia R.

Sharon J.

Tanieka H.

We thank you for your ongoing dedication and commitment.

TASHA-CHIVAUN WILLIAMS EDUCATION FUND

The Tasha-Chivaun Williams Educational Fund has consistently supported our staff in pursuing their educational goals, reflecting our organization's commitment to nurturing talent and fostering personal development.

JOYCE L.

As a recipient of the 2024 Tasha-Chivaun Williams Staff Education Fund, I would like to say thank you for the support and the recognition of my work. With the financial support, I am able to continue improving my technical skills.

I am a Charted Professional Accountant (CPA) and there is a mandatory requirement of continuing professional development (CPD) which help CPAs remain current with the latest business trends, evolve skills and update knowledge. By receiving the funding, it helps me eliminate financial barriers and provides options on selecting appropriate courses to enhance my professional skills without considering fees.

I am truly grateful for the opportunity. I believe the knowledge and skills that I have obtained help me better serve our clients, the community and our funders.

KELLY M.

I am writing to express my deepest gratitude for being a recipient of the Tasha-Chivaun Williams Fund. This incredible support has had a profound and positive impact on my life, both professionally and personally. Balancing my role as a RSW, alongside my full-time Nursing studies and part-time Criminal Justice coursework in Sanborn, New York, has been a colossal endeavor. The generous assistance from the Tasha Williams Fund has not only alleviated financial pressures but has also empowered me to pursue my passions and career goals with renewed vigor.

Before receiving this fund, the challenge of juggling three jobs to finance my education while dedicating myself to full-time and part-time studies seemed insurmountable. The fear of not being able to continue my education due to financial constraints was a constant concern. However, the support from the Tasha Williams Fund has been a beacon of hope. It has allowed me to focus more on my studies and on-the-job training, thereby enhancing my competence and confidence as a future nurse and criminal justice professional. Moreover, the Tasha Williams Fund has been an invaluable source of motivation.

Knowing that there are individuals in the organization that believe in my potential and are willing to invest in my future has instilled in me a profound sense of responsibility to give back to the community and to strive for excellence in all my endeavors. It has taught me the importance of generosity and support within our communities, especially in the fields of healthcare and social justice.

Thank you once again for this incredible opportunity. Your support has not only changed my trajectory but has also bolstered my commitment to serving others. I am profoundly grateful for the difference the Tasha Williams Fund has made in my life.

WHAT OUR TEAM IS SAYING

LAMANDA

"Over the past three years at St. Leonard's Place, I have found my role both fulfilling and instrumental in my professional growth. Transitioning from a temporary position to a permanent role in the Finance Department has been a significant milestone in my career. My responsibilities have expanded beyond my initial role as a Payroll & Finance Clerk to include scheduling duties, which has further developed my skill set. The on-the-job training and opportunities for career and educational advancement provided by SLPP have been invaluable in my personal and professional development."

MAKEBA

"Working here at SLPP has been such a wonderful experience. I feel empowered to know that I'm working with a group of exceptional leaders, who push me to take on new and challenging opportunities. I'm well respected and valued, which gives me the drive daily to show up to work and give it my all. I've been trusted with the role of Team Lead/Sous Chef and have manage to achieve a great work -life balance, leading my kitchen team, as we continue to produce amazing, healthy and delicious meals for both client and staff."

NICOLE

"St. Leonard's Place Peel has provided me the opportunity further my grow and harness my skills for my professional development. By working alongside other qualified professionals and through workshops, I have gained valuable knowledge that aids me in better supporting clients. I take pride in working at St. Leonard's Place Peel as it has also fostered my personal growth and self-awareness. My colleagues and supervisors have also been a great pillar in bringing out my confidence and alleviating any stress that pertains to the job. Knowing that I can help others at a job I love, offers me incredible satisfaction and joy!"

HUSSEIN

"At SLPP, I deeply appreciate the meaningful work we undertake. Our dedicated team, with its diverse backgrounds and skills, serves as a safety net for those who require assistance. Guided by Leslie's visionary leadership, we aspire to create a brighter future for our clients. While challenges persist, our victories far outweigh them. Witnessing the positive impact we make continually reinforces my unwavering commitment to our mission."

SATPREET

"Working at St. Leonard's means being a part of something special. At SLPP we are a team first environment, we are an inclusive team from all walks of life. The best part of working at SLPP is knowing all the bright faces I will see when walking through the door, all eager to greet me and know that I have their support in anything I require."

WHAT OUR TEAM IS SAYING

AYOMIDE
"Amazingly, I am celebrating my first year in the HR Coordinator role and my second AGM with this fantastic organization! It's been an incredible journey of growth and learning. I am mastering the ropes of HR and am proud our amazing staff. Each day brings new challenges and rewards, fueling my passion for creating a thriving workplace. I am excited to keep making a positive impact and growing with this fantastic team!"

JEREMY
"Working at SLPP for the past 5 years has been an incredible experience. Over the years, I have witnessed our organization grow tremendously, and the quality of care we provide is reflective of that. I am proud to be a part of this wonderful organization and I look forward to the years to come."

MARIAM
"The workplace is excellent. The management team is awesome. My role challenges me to be proactive, while engaging and supporting clients using a client centered approach."

THOMAS
"I just wanted to thank you for all the tremendous effort made by the management team and your vision for turning SLPP into a much more professional environment! I just can't believe the transformation! From the structural changes such as staff working stations, offices and an upgraded nursing station to say the least, these efforts have made a significant impact on staff and clients alike. Staff and client professional boundaries are easily preserved with professional upgrades made at the front desk. The nursing station is able to take on a larger volume of clients due to a water receptacle accessible, as well ensure staff safety by creating a physical barrier between staff and clients should unsafe conditions arise."

DEEQ
"My overall experience working at SLPP has been good. The workplace looks more modern with the glass shield and the protective barrier. After the refurbishment, the front staff has more space, which is pleasant."

OUR TEAM

Aaliyah R.
Abba W.
Agnetha Z.
Akeya A.
Alyssa M.
Amanda O.
Andrew P.
Antun G.
Ashley M.
Ayomide O.
Beauty O.
Carole H.
Cassaranio P.
Catherine P.
Chanel D.
Chevon M.
Dayna R.
Deborah M.
Deeq A.
Derek S.
Ekundayo A.
Emem E.
Ezra N.
Grace O.
Ian M.
Jacqueline F.
Japjot R.
Jazmin M.
Jeff G.
Jimmy V.
Josh C.
Joya C.
Joyce L.
Keisha Y.
Kelly W.
Kelly Ann M.
Kemani G.
Kevin S.
Khadija M.
Kwabena A.
Lamanda J.
Latesha R.
Loretta F.
Lystra A.
Magdalene A.
Makeba L.
Malik B.
Mariam I.
Millinda P.
Nadia M.
Natalie P.
Nathan A.
Natoya W.
Nicole M.
Nicolia R.
Nikima L.
Rayelle F.
Robertha E.
Sadiki J.
Samantha M.
Samantha R.
Sandia L.
Sara A.
Sarah D.
Satpreet S.
Shahana S.
Shai S.
Shamara S.
Sharon J.
Sharon W.
Shyanne W.
Stephen M.
Tamesha R.
Tamia D.
Tanieka H.
Temiloluwa O.
Thomas M.
Tishana L.
Zain M.

MANAGEMENT

Leslie Barnes
Melissa McDermott
Christina Sinnott
Careen Barrett
Hussein Moosajee
Jaleesa Brown
Jeremy Rodrigues
Kenneth Alcampado
Mark Headley
Sherena Hamilton
Dennis Monk

Thank you for your continued dedication and contributions to our Board.

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DIRECTOR	Lisa Yetming
DIRECTOR	Jennifer Graham
DIRECTOR	Andreas Spence
DIRECTOR	Cynthia Okwudili

ST. LEONARD'S PLACE PEEL

it's how we care

CONTACT

PHONE :
905-457-3611 | 1-800-237-2660

FAX:
905-457-4064

EMAIL:
info@slpp.ca

WEBSITE :
www.stleonardsplace.com

ADDRESS :
1105 Queen St. E.,
Brampton, ON,
L6T 4E2

Facebook: St. Leonard's Place Peel

Instagram: @StLeonardsPeel

LinkedIn: @St. Leonard's Place Peel

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