



Strategic Plan 2025 – 2028

Mission:

St. Leonard's Place Peel is dedicated to supporting our clients, building their capacity and enabling the developments of key life skills through evidence-informed holistic programs and services that optimize quality of life.

Vision:

We will be an innovative leader committed to building safe and healthier communities of inclusion that care for and value each and every individual.

Organization and People

Elevate operational excellence by strengthening our internal systems, fostering a culture of engagement and inclusion, and building a foundation to support organizational growth.

Programs and Services

Enhance our programs and services to address community needs emphasizing a client-centered approach.

Community and Awareness

Engage and strengthen partnership to improve service navigation, increase access, and leverage community expertise, creating a more connected support system for our clients.



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Organization and People

Elevate operational excellence by strengthening our internal systems, fostering a culture of engagement and inclusion, and building a foundation to support organizational growth.

- Develop a human resources and people strategy focused on recruitment, retention skills development and capacity building for the long-term.
- Enhance culture, emphasizing equity, diversity, inclusion and belonging, to elevate the experience of our people through engagement, collaboration communication and growth.
- Strengthen internal systems and infrastructure by refining and optimizing operational workflow to ensure growth is supported by a scalable foundation for sustained success.
- Identify opportunities for growth through a market assessment while strengthening our organization to proactively plan for the long-term needs of our community.

Programs and Services

Enhance our programs and services to address community needs emphasizing a client-centered approach.

- Perform a feasibility analysis to identify community trends, funding opportunities, and potential partnerships that will inform the strategic expansion of our programs and services.
- Elevate existing programs and services with a client-centred approach, fostering a commitment across the organization to create inclusive solutions and support.
- Formalize a strategy to advance holistic care, including mental health, addictions and employment, by strengthening our expertise and integrating community resources.
- Establish a system of continuous improvement through ongoing research and evaluation to ensure our programs are client-centered and adapt to individual needs.

Community and Awareness

Engage and strengthen partnership to improve service navigation, increase access, and leverage community expertise, creating a more connected support system for our clients.

- Identify and develop key partnerships that focus on the social determinants of health to foster a higher level of success for our clients.
- Perform a market and brand assessment to align with the needs and preferences of our staff, clients, community, partners and funders.
- Promote and share our success with our community, incorporating impact statements and metrics that align with our mission and vision.